

Animal Welfare Section
NC Department of Agriculture and Consumer Services
1030 Mail Service Center
Raleigh, NC 27699-1030
 phone: (919) 715-7111 FAX: (919) 733-6431
 e-mail: aws.agr@ncagr.gov
 URL: www.ncaws.com

36.0311

Latitude

79.54422

Longitude

Inspection Results

Approved

Date of inspection

Nov 15, 2016

Type of inspection Annual inspection

Type of runs Indoor + Outdoor runs

license type 44 - Public shelter

License # 151

dogs present 232

cats present 309

Number of prim. enclosures

484

Guilford Co Animal Shelter

Drew Brinkley, Director

Name of business

Name of owner

4525 W Wendover Ave

Greensboro

NC

27409

Guilford

Street address

City

ZIP code

County

+1 (336) 297-5020

Phone Number

Facilities

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0201 Housing in sound repair	Acceptable	0201 Daily waste removal	Acceptable	0201 Perimeter Fence	Acceptable
0201 Meets electrical code	NOT ACCEPTABLE	0201 Hot and cold water present	Acceptable	0201 Adequate drainage	Acceptable
0201 Safe electrical power	Acceptable	0201 Washroom basin and sink	Accept.	0201 Access to AWS employees	Acceptable
Food and bedding protected 0201	NOT ACCEPTABLE	0201 Thermometer present	Acceptable	0201 Compliance with welfare	Acceptable
		0201 Animals in windows	Not applicable		

Records, shelter

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
Origin of animals 0101	Acceptable	Location off-site 0101	Acceptable	Disposition of animals 0101	Acceptable
0101 Descript. of animals, shelter	Acceptable			Veterinary treatment, shelter 0101	Acceptable

Records, kennel

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0102 Owner Information & signature	Not Applicable	0102 Description of animals, kennel	Not Applicable	0102 Veterinary treatment, kennel	Not Applicable

Records, inspection

Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0103 Records made available	Acceptable	0103 Records match animals	Acceptable	0103 Records kept 1+ year	Acceptable

Animal Welfare Section, NCDA&CS Inspection Report, continued		Inspection Results Approved		Date of inspection Nov 15, 2016	
Guilford Co Animal Shelter		Drew Brinkley, Director		Greensboro NC	
Indoor facilities					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0202 Ambient temperature, indoor	Acceptable	0202 Ventilation, Indoor	Acceptable	0202 Lighting, indoor	Acceptable
0202 Imperv./Sanitary surf., indoor	NOT ACCEPTABLE	0202 Drainage, indoor	Acceptable		
Outdoor facilities					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0203 Impervious surfaces, outdoor	NOT ACCEPTABLE	0203 Housing, 1 per animal	Acceptable	0203 Protection from elements	Acceptable
0203 Owner advised, outdoor	Acceptable	0203 Drainage, outdoor	Acceptable		
Primary enclosures					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0204 Drainage prev. cross contam.	Acceptable	0204 Fence height >= 5 feet	Acceptable	0204 1:10 ratio, person: animal	Acceptable
0204 Surf. impervious to moisture	NOT ACCEPTABLE	0204 Enclosure is escape proof	Acceptable	0204 Cats, >= 4 sq. ft. / adult	Acceptable
0204 Prevent contact with wood	Acceptable	0204 Solid resting surface	Acceptable	0204 Cats, <= 12 / enclosure	Acceptable
0204 Enclosures in sound repair	Acceptable	0204 Cats, raised resting surface	Acceptable	0204 Cats, 1 litter pan / 3 adults	Acceptable
0204 Size of enclosure	Acceptable	0204 Dogs, supervision if > 4	Acceptable		
Feeding					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0205 Feeding, 1x / day, adult	Acceptable	0205 Feeding, 1 bowl / adult	Acceptable	0205 Feeding, commercial food	Acceptable
0205 Feeding, bowl in good repair	Acceptable	0205 Feeding, quality food	Acceptable	0205 Feeding, bowl is protected	Acceptable
0205 Feeding, 2x / day, young	Acceptable				
Watering					
Inspection Category	Result	Inspection Category	Result		
0206 Watering, continuous access	Acceptable	0206 Watering, bowl in good repair	Acceptable		
Sanitation/Employees/Classification & Separation					
Inspection Category	Result	Inspection Category	Result	Inspection Category	Result
0207 Waste removal 2x / day	Acceptable	0207 Grounds overgrown	Acceptable	0207 Young given social interact.	Acceptable
0207 Animals removed while clean	Acceptable	0207 Pest Control	Acceptable	0207 Species separated	Acceptable

Animal Welfare Section, NCDA&CS Inspection Report, continued		Inspection Results <div style="border: 1px solid black; padding: 2px; text-align: center;">Approved</div>	Date of inspection <div style="border: 1px solid black; padding: 2px; text-align: center;">Nov 15, 2016</div>
Guilford Co Animal Shelter	Drew Brinkley, Director	Greensboro	NC
Sanitation/Employees/Classification & Separation (continued)			
Inspection Category	Result	Inspection Category	Result
0207 Enclosure sanitized 2x / day	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0207 Number of employees	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
0207 Method of sanitation	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0207 Females in estrus, separated	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
0207 Build./grnds., clean & repair	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0207 Owner perm, commingling	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
		0207 Young with dam	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
Veterinary Care			
Inspection Category	Result	Inspection Category	Result
0210 Program of veterinary care	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	0210 Daily observation of animals	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
0210 Veterinary care when needed	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>		
Vehicles			
0301 Vehicles mechanically sound	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>	0301 Fresh air and ventilation	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>
		0301 Cargo area clean	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>
Primary Enclosure Used in Transportation			
Inspection Category	Result	Inspection Category	Result
0302 Construction of enclosure	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>	0302 Age and species separated	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>
0302 Enclosure clean & sanitized	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>		
Transportation: Food and Water		Transportation: Care	
Inspection Category	Result	Inspection Category	Result
0303 Food & water during transport	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>	0304 Observation of animals	<div style="border: 1px solid black; padding: 2px;">Not Applicable</div>
General Statute 19A-32.1			
(a) Hold minimum 72 hours	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	(b) 1, 2, 3 Make available for adopt.	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
(d) If animal offsite, photo of animal posted in conspicuous location	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	(f) 1, 2, 3 Animals were returned to owner, adopted or euth only	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>
(h) Owned animal surrender, ask if there has been a bite w/in 10 days	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>	(i) Release animal to person, record of approved government photo ID	<div style="border: 1px solid black; padding: 2px;">Acceptable</div>

Inspection Results

Date of inspection

Approved

Nov 15, 2016

Guilford Co Animal Shelter

Drew Brinkley, Director

Greensboro

NC

Narrative ExplanationSee attached for narrative.

Inspection Results

Date of inspection

Approved

Nov 15, 2016

Guilford Co Animal Shelter

Drew Brinkley, Director

Greensboro

NC

Narrative ExplanationSee attached for narrative.☐ check here if a euthanasia inspection form is attachedDigital signature
of inspector**Christi
e Shore**

Digitally signed by Christie Shore
DN: cn=Christie Shore, o=Animal
Welfare Division, ou=NCDA & CS,
email=Christie.Shore@ncagr.gov,
c=US
Date: 2016.11.17 22:19:17 -05'00'

Signature of
Management**Drew Brinkley**

*I attest that I was offered an opportunity to read the report before
signing it & that I was offered a copy of the report. My signature does
not imply that I agree with the results.*

Annual inspection performed on November 15, 2016. Jay and I arrived around 10:00 am and met with Dr. Meghan McAndrew. At the time of inspection cleaning was in progress and the shelter was closed to the public for the day. I did notice volunteers walking the dogs in the outside play yard. The Malachi workers are doing a great job cleaning in the cat areas and the isolation areas. During the inspection I noted that dividers have been put up in the outside kennels between the fences to prevent cross contamination. The filing system for records has changed so that the records are filed by month and all paperwork for each animal makes a full circle from origination to disposition once filed. This process makes things simpler for the staff and for the inspection.

The following inadequacies need to be addressed (written in the order of the inspection route):

- 1) .0201 (b) Cat adoption room 1 (1st room on the right) - Electrical outlets need to be covered.
- 2) .0201 (g) Cat adoption room 2 (2nd room on the right) – Thermostat on the wall is damaged. Thermometer must be present in each room in order to confirm ambient temperature.
- 3) .0204 (a) Large cat adoption room – The vinyl trim pieces on the shelving of the enclosures are scratched/damaged and therefore have become porous. These pieces need to be replaced or covered with material impervious to moisture.
- 4) .0209 (5) Large cat adoption room – There are 2 cages marked with signs that state the cats are sick in those cages. The AWA states that all animals being treated or observed for communicable disease shall be in an isolation area. This will prevent the disease from spreading to the general population.
- 5) .0204 (a) Dog adoption (both rooms) - Throughout all cement block kennels the paint is coming off the walls. In most places this has become more than just chipped paint. There are large areas of paint coming off of the walls. The metal beam structures coming from the ceiling to the floor have rusted through the paint as well inside of the kennels. Therefore, these kennel walls are not impervious to moisture and cannot be properly sanitized. I have suggested that a contractor sand the block down to remove the old layers of paint then repaint/reseal the block walls. In previous years, the painting has been done over the existing painting and has not adhered to the block. This continues to be an ongoing problem.
- 6) .0207 (b) Dog adoption (both rooms) - A degreasing step has been added to the cleaning process since new management has come in. The side walls of the kennels appear to be clean and free from buildup. The back walls of the kennels do not appear this way. There is an oily film/buildup on the back walls. This needs to be addressed and workers need to ensure they are using a degreaser on all sides of the kennels. The sanding down and painting of these walls would aid in the help of resolving this issue. Dr. McAndrew did state that they are in the process of reviewing the cleaning processes and they are revising them as needed.
- 7) .0203 (a) Outside play areas - Gravel needs to be added as bare dirt is exposed and gravel is not at a minimum of 6" in most areas. Cracks in concrete in outside adoption play areas (including temp line) need to be filled in.
- 8) .0201 (h) Outside play areas - At the time of inspection there were 2 dogs unsupervised in areas that do not have perimeter fencing around them on all sides. I stressed to the staff and Dr. McAndrew the importance of ensuring that dogs are not left alone in these areas. At previous inspections a staff member or volunteer has always accompanied the dogs in these areas without proper perimeter fencing.
- 9) .0204 (a) Isolation room – Upon entering the isolation room there is an exam table in the middle of the room. This table is completely covered in rust from the bottom of the table all the way to the base on the floor. This cannot be properly sanitized therefore allowing it to be a fomite.

- 10) .0204 (a) Puppy ward (previously isolation) – The stainless sides of the kennels in this area do not meet the floor. The resulting large gaps allow debris and pathogens to collect. These gaps were previously filled in with caulk but the caulking does not last. Making these kennels impervious to moisture is crucial to a healthy puppy environment and compliance with the AWA regulations.
- 11) .0209 (5) Feral cat room – There were numerous cats (5 with clear visible signs) with signs of upper respiratory infections in this room along with healthy cats. Dr. McAndrew stated that the cats were being treated for the URI's; however, the kennels were not marked with signs stating that the cats had a communicable disease or that they were being treated. We did check the shelter's medical records and confirmed that the sick cats had been recently started on antibiotics. We discussed that due to the contagious nature and airborne transmission of URI's, that the probability of healthy cats becoming infected is high and the treatment of these exposed animals as a preventative should be considered.
- 12) .0203 (a) Outside dog runs (stray hold) – Just like the inside block wall kennels, all outside kennel runs are in need of paint. The paint is coming off in large areas.
- 13) .0209 (5) Quarantine hall – Due to the lack of available space in the adoption areas, dogs are being housed here as an overflow area. This area is also designated for quarantine rabies observation. However, there are no empty kennels available if a bite quarantine animal arrives. Dogs that are healthy are housed in this same building with dogs with kennel cough. Dr. McAndrew stated that she has considered using shower curtains on the front of the cages as a way to prevent the spread of kennel cough if dog is infected.
- 14) .0203 (a) Outside runs and temp line – Concrete needs to be sealed throughout all outside kennels and walkways.
- 15) .0209 (5) & .0210 (a & b) Cat isolation – There were numerous cats being treated for illness housed along with cats that were healthy. This overflow situation is due to no space in the adoption or holding rooms. With the number of cats with URI's throughout the facility, it appears that there may be a disease outbreak that needs to be addressed. AWA requires a facility to obtain and follow veterinarian's written recommendations if a disease outbreak persists for more than 30 days. This appears to be the situation here. I have attached guidelines as to what should be included in recommendations.

Throughout the inspection Jay and I made notice of areas that may be aiding in the spread of disease. A few suggestions that may help with this are as follows: store all clean bedding (.0201 (d)), including towels, blankets, newspapers, etc., in sealed containers so that it is protected until ready to use; protect the clean laundry in the laundry room by storing them in closed containers (as clean laundry is now stored in the open on shelves in the laundry room where dirty laundry is brought in); provide shelter cleaning staff with gloves; and provide training/workshops on sanitation and disease prevention.

While the Animal Welfare Section understands that the administration and veterinarian have just recently been put in place at this facility, the corrections of the deficiencies noted in this inspection need to be completed in a timely fashion. The written veterinarian recommendations for correcting the disease outbreak in cats need to be submitted to me by November 28, 2016.

A timeline of correction of the maintenance issues needs to be submitted by November 30, 2016. This inspection is noted to be "Approved" contingent upon correction of these deficiencies.

In addition, given the turnover of personnel at the shelter, the AWS is requesting that shelter management and the veterinary staff work together to review and update as needed the shelter application.

Below you will find the AWA rules that coincide with the issues listed.

NCAC 52J .0201 GENERAL

- (b) All light fixtures and electrical outlets in animal areas shall be in compliance with the State Building Code.
- (d) Supplies of food and bedding shall be stored in facilities which adequately protect such supplies against infestation or contamination by vermin and insects. All open bags of food shall be stored in airtight containers with lids. Refrigeration shall be provided for supplies of perishable food.

(g) Each facility shall have the ability to confirm ambient temperature.

(h) A separate five-foot perimeter fence is required if any animals have access to an outdoor enclosure, including unsupervised exercise areas.

NCAC 52J .0203 OUTDOOR FACILITIES

(a) In outdoor facilities that are subject to the Animal Welfare Act, primary enclosures and walkways with which an animal comes in contact shall be constructed of sealed concrete or other surfaces impervious to moisture. Gravel may be used if maintained at a minimum depth of six inches and kept in a sanitary manner.

NCAC 52J .0204 PRIMARY ENCLOSURES

(a) Primary enclosures shall be constructed so as to prevent contamination from waste and wastewater from animals in other enclosures. All surfaces with which an animal comes in contact shall be impervious to moisture. For primary enclosures placed into service on or after January 1, 2005, no wood shall be within the animal's reach. For primary enclosures in use in a licensed or registered facility prior to January 1, 2005, any damaged wood must be replaced in a manner that does not permit contact with wood by the animal.

NCAC 52J .0207 SANITATION

(a) Waste shall be removed from primary enclosures and exercise areas to prevent contamination of the dogs or cats contained therein and to reduce disease hazards and odors. Enclosures and exercise areas for dogs and cats must be properly cleaned a minimum of two times per day. The animal must be able to walk or lie down without coming in contact with any waste or debris. When a hosing or flushing method is used for cleaning an enclosure, dogs or cats contained therein shall be removed during the cleaning process, and adequate measures shall be taken to protect the animals in other such enclosures from being contaminated with water and other wastes.

(b) Sanitation shall be as follows:

- (1) Prior to the introduction of dogs or cats into empty primary enclosures previously occupied, enclosures and accessories shall be sanitized in the manner provided in Subparagraph (b)(3) of this Rule.
- (2) In addition to primary enclosures being properly cleaned a minimum of two times per day, enclosures and accessories shall be sanitized a minimum of once every seven days in the manner provided in Subparagraph (b)(3) of this Rule if the same animal is housed in the same enclosure more than seven days.
- (3) Cages, rooms and hard-surfaced pens or runs shall be sanitized by:
 - (A) washing them with hot water (180 degrees F.) and soap or detergent as in a mechanical cage washer; or
 - (B) washing all soiled surfaces with a detergent solution to remove all organic matter followed by application of a safe and effective disinfectant; or
 - (C) cleaning all soiled surfaces with live steam.

NCAC 52J .0209 CLASSIFICATION AND SEPARATION

5) All facilities shall designate an isolation area for animals being treated or observed for communicable diseases. Dogs or cats in isolation that are being treated for a communicable disease shall be separated from other dogs or cats and other susceptible species of animals in such a manner as to minimize dissemination of such disease. A sign shall be posted at the cage or isolation area when in use, giving notice of a communicable disease.

NCAC 52J .0210 VETERINARY CARE

(a) A written program of veterinary care to include disease control and prevention, vaccination, euthanasia, and adequate veterinary care shall be established with the assistance of a licensed veterinarian by any person who is required to be licensed or registered under the Animal Welfare Act, Article 3 of Chapter 19A of the General Statutes.

(b) If there is a disease problem that persists for more than 30 days at the facility, the facility operator shall obtain and follow a veterinarian's written recommendations for correcting the problem.

Written Veterinary Recommendations for Corrections of Persistent Disease Problems in Animal Shelters

When a disease problem persists in an animal shelter for more than 30 days, the animal shelter shall obtain and follow a veterinarian's written recommendations for correcting the problem [02 NCAC 52J.0210(b)].

As the causes of a disease problem are multi-faceted, so too are the necessary corrections required to resolve these problems. Therefore, the veterinary recommendations should address, but not be limited to, the following areas:

- 1) Pathogen Identification – disease surveillance protocols, necropsy protocols and decisions, diagnostic testing protocols, decision protocols of veterinary treatments for individuals and populations;
- 2) Review and Modification of Shelter Protocols related to Animal Handling – intake procedures, vaccination protocols, workflow protocol and routes, PPE while handling animals (healthy, exposed, and ill populations), observation of animals (frequency, disease red flags, communication with veterinarian, protocols while awaiting veterinary care), stress reduction for ill, exposed and/or vulnerable animals, reduction of fomite transmission potentials, isolation protocols for ill, exposed and/or vulnerable animals/populations;
- 3) Review and Modification of Shelter Protocols related to General Procedures – population management decisions and protocols, adoption decisions and protocols, management of adoption areas, sanitation (procedures and frequency), twice daily cleaning procedures, cleaning and use of contaminated cages and rooms, movement and storage of supplies, movement and workflow of staff and volunteers, documentation of disease related issues, routine and/or other facility maintenance needs as related to the disease issue.